

Job Title: Appraiser

**Department:** 800 - Assessor **Reports To:** County Assessor **FLSA Status:** Non-Exempt

**Prepared By:** 

**Prepared Date:** 5/18/2011

Approved By: Approved Date:

### **Summary**

Examines, evaluates and appraises all real property and mobile homes under county jurisdiction for ad valorem tax purposes in compliance with The South Carolina Code of Laws and the Uniform Standards of Professional Appraisal Practice. Maintains knowledge of local market conditions as they affect values of property in the county.

# **Essential Duties and Responsibilities**

The duties outlined below represent the majority of responsibilities required to execute this position. Other duties may be assigned related to this type of work as necessary.

- Maintain knowledge of local market conditions as they affect values of property in the county
- Aide and assist the Assessor in the conduct of county wide reassessments.
- Building Permits-Examine, field check and appraise all building permits countywide, create records containing relevant information (sketches, dimensions, sizes, quality and class, photos, etc.) and value for ad valorem taxation. Enter the data into MAPSSYS and relevant spreadsheets
- ATI's-Analyze sale data to determine values of assessable transfers of interest for next tax year and enter data and trends on spreadsheet and NTAS
- Reassessment-Examine, evaluate and appraise all real property and MH's under county jurisdiction for ad valorem tax purposes during reassessment process
- Appeals-Process and handle all aspects of property appeals from taxpayers initial inquires to final determination of value at hearings before the Appeal Board or ALC
- Interact with public and handle public inquiries concerning ad valorem appraisal, SC real property tax laws, and various taxable classifications in the office and field
- Assist public with Special Assessment forms for Legal Residence, Agricultural Use, Multiple Lot Discounts, requirements of law as applied to the Assessor's Office and aide them in a basic understanding of legal documentation used in these determinations (plats, deed, liens, contracts, etc.)
- Check for Agricultural Use applications for bona fide agricultural purposes

#### Competencies

To perform the job successfully, an individual should demonstrate the following competencies:

- Analytical Collects and researches data; Uses intuition and experience to complement data.
- Problem Solving Identifies and resolves problems in a timely manner; Gathers and analyzes information skillfully;
   Uses reason even when dealing with emotional topics.
- Technical Skills Assesses own strengths and weaknesses; Pursues training and development opportunities; Strives to continuously build knowledge and skills; Shares expertise with others.
- Customer Service Manages difficult or emotional customer situations; Responds promptly to customer needs;
   Solicits customer feedback to improve service; Responds to requests for service and assistance; Meets commitments.
- Interpersonal Skills Focuses on solving conflict, not blaming; Maintains confidentiality; Listens to others without interrupting; Keeps emotions under control; Remains open to others' ideas and tries new things.
- Oral Communication Speaks clearly and persuasively in positive or negative situations; Listens and gets clarification; Responds well to questions; Participates in meetings.
- Written Communication Writes clearly and informatively; Edits work for spelling and grammar; Varies writing style
  to meet needs; Presents numerical data effectively; Able to read and interpret written information; including legal
  code and instructions and manuals on complex appraisal practices, techniques and situations.
- Teamwork Balances team and individual responsibilities; Exhibits objectivity and openness to others' views; Gives and welcomes feedback; Contributes to building a positive team spirit; Puts success of team above own interests; Able to build morale and group commitments to goals and objectives; Supports everyone's efforts to succeed.
- Cost Consciousness Works within approved budget; Develops and implements cost saving measures; Contributes to profits and revenue; Conserves organizational resources.
- Ethics Treats people with respect; Keeps commitments; Inspires the trust of others; Works with integrity and ethically; Upholds organizational values.
- Judgement Displays willingness to make decisions; Exhibits sound and accurate judgment; Supports and explains reasoning for decisions; Includes appropriate people in decision-making process; Makes timely decisions.
- Motivation Sets and achieves challenging goals; Demonstrates persistence and overcomes obstacles; Measures self against standard of excellence; Takes calculated risks to accomplish goals.
- Planning/Organizing Prioritizes and plans work activities; Uses time efficiently; Plans for additional resources; Sets goals and objectives; Organizes or schedules other people and their tasks; Develops realistic action plans.
- Professionalism Approaches others in a tactful manner; Reacts well under pressure; Treats others with respect and consideration regardless of their status or position; Accepts responsibility for own actions; Follows through on commitments.
- Quality Demonstrates accuracy and thoroughness; Looks for ways to improve and promote quality; Applies

feedback to improve performance; Monitors own work to ensure quality.

- Quantity Meets productivity standards; Completes work in timely manner; Strives to increase productivity; Works quickly.
- Safety and Security Observes safety and security procedures; Determines appropriate action beyond guidelines;
   Reports potentially unsafe conditions; Uses equipment and materials properly.
- Adaptability Adapts to changes in the work environment; Manages competing demands; Changes approach or method to best fit the situation; Able to deal with frequent change, delays, or unexpected events.
- Attendance/Punctuality Is consistently at work and on time; Ensures work responsibilities are covered when absent; Arrives at meetings and appointments on time.
- Dependability Follows instructions, responds to management direction; Takes responsibility for own actions; Keeps
  commitments; Commits to long hours of work when necessary to reach goals.; Completes tasks on time or notifies
  appropriate person with an alternate plan.
- Initiative Volunteers readily; Undertakes self-development activities; Seeks increased responsibilities; Takes independent actions and calculated risks; Looks for and takes advantage of opportunities; Asks for and offers help when needed.
- Innovation Displays original thinking and creativity; Meets challenges with resourcefulness; Generates suggestions for improving work; Develops innovative approaches and ideas; Presents ideas and information in a manner that gets others' attention.

#### Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

# **Education and/or Experience**

Associate's degree (A. A.) or equivalent from two-year college or technical school; or equivalent combination of education and experience. Valid SC Real Estate Appraiser's License required.

### **Language Skills**

Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of taxpayers or employees of organization; Ability to appropriately interpret legal code, instructions, manuals, policy rulings, court decisions and information on complex appraisal practices, techniques and situations.

#### **Mathematical Skills**

Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume. Ability to apply concepts of basic algebra, geometry, and statistics. Understanding of basic statistical modeling.

## **Reasoning Ability**

Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

### **Computer Skills**

Microsoft Office and WinTotal appraisal software proficient

#### **Physical Demands**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl and talk or hear. The employee is occasionally required to sit. The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 10 pounds.

#### **Work Environment**

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this Job, the employee is frequently exposed to outside weather conditions. The noise level in the work environment is usually quiet.

The duties outlined below represent the majority of responsibilities required to execute this position. Other duties may be assigned related to this type of work as necessary.